



Kentucky Fee-For-Service (FFS) Diabetic Supplies Point-Of-Sale (POS) Frequently Asked Questions (FAQs)

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Where can I find a list of Preferred Glucose Monitors and test strips?

Go to the Magellan Medicaid Administration website, <https://kentucky.magellanmedicaid.com> and click **Provider/Resources/Documents**, then the **Diabetic Supply** tab and click the **Diabetic Supply Preferred Product List**.

Will patients using a non-preferred meter be allowed to still receive test strips for their current meter?

NO. If a member cannot use any of the preferred meters, a prior authorization (PA) for a one-month supply of test strips may be requested.

What if my patient has a primary insurance carrier who requires a meter that is not on the Kentucky Preferred Product List?

In this scenario, there would be two options: 1) The patient would pay the co-payment or 2) The pharmacy would dispense a preferred meter and override the third-party liability (TPL) denial.

What is the reimbursement for diabetic supplies?

Reimbursement for diabetic supplies will change. The reimbursement rate will change to the same as currently being paid for prescription claims (see the *Pharmacy Provider Manual* for prevailing reimbursement rates).

Will only meters and test strips be switched to pharmacy point-of-sale?

NO. Most all testing supplies including lancets, lancing devices, control solutions, urine testing tablets/strips, as well as insulin syringes and pen needles will now need to be billed through point-of-sale (POS).

Will Medicare or Medicaid Dual Eligible claims be processed through Point-of-Sale?

NO. Medicare cross-over claims will be handled through the Durable Medical Equipment (DME) process.

What if my patient needs quantities of test strips, lancets, or syringes in excess of the maximum allowed?

PAs for quantities over the maximum allowed will be handled by Magellan Medicaid Administration and may be requested by the standard fax method or by calling the Clinical Support Center at 1-800-477-3071.

Are there co-payments for diabetic supplies?

YES. For recipients with co-payments, most covered diabetic supplies will have a co-payment in line with other brand/generic drug products. Blood glucose meters will not have a co-payment.