



Do you need help talking with us or reading what we send you?

Do you have a disability and need help getting care or taking part in one of our programs or services?

Or do you have more questions about your health care?

Call us for free at 1-800-424-7721. We can connect you with the free help or service you need.

We obey federal and state civil rights laws. We do not treat people in a different way because of their race, color, birth place, language, age, disability, religion, or sex. Do you think we did not help you or you were treated differently because of your race, color, birth place, language, age, disability, religion, or sex? You can file a complaint by mail, by e-mail, or by phone. Here are three places where you can file a complaint:

**DMS EEO/
Civil Rights Compliance
Branch**
Cabinet for Health and Family
Services Office of Human
Resource Management
275 E. Main St, Mail Stop 5C-D
Frankfort, KY 40621
Fax: 502-564-3129

Phone: 1-502-564-7770

**U.S. Department of Health &
Human Services
Office for Civil Rights**
200 Independence Ave SW,
Rm 509F, HHH Bldg
Washington, DC 20201

Phone: 1-800-368-1019
(TDD): 1-800-537-7697

**You can get a complaint form
online at:**

<http://www.hhs.gov/ocr/office/file/index.html>

**Or you can file a complaint online
at:**

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

**Civil Rights Coordinator,
Corporate Compliance
Department**
6950 Columbia Gateway
Drive
Columbia MD 21046

Phone: 1-800-424-7721
Fax: 1-410-953-5207

E-mail:

compliance@magellanhealth.com