



**** Fee-For-Service Pharmacy Provider Notice #262 – Ozempic/Trulicity Switch ****

December 21, 2021

Please be advised, the Department for Medicaid Services (DMS) is making the following changes to the Kentucky Medicaid Pharmacy Preferred Drug List (PDL). These changes were voted on at the November 18, 2021, Pharmacy & Therapeutics Committee meeting.

On February 3, 2022 the following changes will be effective:

Drug Class	The following products will become <i>preferred</i> products:	The following products will become <i>non-preferred</i> products and require prior authorization (PA):
Diabetes: GLP-1 Receptor Agonists	Ozempic® CC, AE, QL	Trulicity™ CC, QL

DMS understands that this change will have a significant impact on providers, pharmacies, and members across the Commonwealth. Please proactively prepare for this change by working with your current wholesalers to ensure you have adequate stock on hand, and work with patients and prescribers to get new prescriptions or prior authorization, as needed.

Thank you for helping Kentucky Medicaid members maintain access to prescription coverage by selecting drugs on the preferred drug list whenever possible. Please contact Magellan Medicaid Administration at kyproviders@magellanhealth.com for any additional information or questions you may have.

Sincerely,

ShaLeigh Hammons, CPhT

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Account Manager I

kyproviders@magellanhealth.com

Kentucky Medicaid Fee-for-Service Pharmacy Program’s Contact Information		
Clinical Support Center	1-800-477-3071 Sunday – Saturday 24 hours a day	Please contact the Clinical Support Center to request a prior authorization (PA) or to check the status of a request. NOTE: The only drugs that are now required to be submitted via fax are Brand Medically Necessary.

Kentucky Medicaid Fee-for-Service Pharmacy Program's Contact Information		
Pharmacy Support Center	1-800-432-7005 Sunday – Saturday 24 hours a day	Please contact the Pharmacy Support Center when claims assistance is required. Timely filing, lock-in, and early refill (ER) overrides can be obtained through this Call Center.
Provider Services	1-877-838-5085 Monday – Friday 8:00 a.m. – 4:30 p.m.	Please contact Provider Services if you have questions about enrollment or when updating your license or bank information.
Member Services	1-800-635-2570 Monday – Friday 8:00 a.m. – 5:00 p.m.	Please contact Member Services if you are a member or if you as the provider have questions regarding the member's benefits or eligibility coverage dates.