

**Fee-for-Service Pharmacy Provider Notice #213**  
**\*\*Non-Rebate Eligible Products\*\***

**September 6, 2016**

Dear Kentucky Medicaid Provider:

On August 1, 2016 in *Provider Notice #212 – Non-Rebate Eligible Products*, **pharmacy providers were notified that they would no longer receive reimbursement for any non-rebate eligible products beginning November 1, 2016**. After further research, the error seems to be isolated to those claims for over-the-counter (OTC) products that were adjudicated with a value other than zero (Ø) in the patient residence field (NCPDP Field #384-4X) indicating that the recipient currently resides in a facility where nursing care is required.

Since the dissemination of *Provider Notice #212* in August, there have been numerous requests from providers asking to be supplied with a complete list of rebate eligible OTC products. Unfortunately, no such list is available as the rebate offerings vary quite frequently, therefore, making any list produced today inapplicable tomorrow. Listed below are some options that should assist pharmacy providers in determining if their current stock of OTC product is rebate eligible.

- **Active Labelers List** – A list containing labeler codes for drug manufacturers that currently participate in the Kentucky Medicaid Fee-for-Service rebate program that can be found on the pharmacy web portal at <https://kyportal.magellanmedicaid.com/>. This list is generally one quarter behind to allow the process set by CMS to be carried out between health plans and drug manufacturers. However, labelers listed largely go unchanged from quarter-to-quarter. Also, please note that although a labeler code may be listed, this does not guarantee that all NDCs produced by that labeler are rebateable.
- **Drug Look-Up** – This is a feature that is also available on the pharmacy web portal at <https://kyportal.magellanmedicaid.com/>. This feature allows anyone to research the coverage of a drug product and any parameters that may be applied (prior authorization required, quantity limitation, ICD-10 diagnosis code required on claim, etc...). The results returned in your search will only display drug product that is currently rebate eligible.

After reviewing the resources above, if any provider continues to have a concern, please contact Magellan Rx Management at [kyproviders@magellanhealth.com](mailto:kyproviders@magellanhealth.com) for assistance. Thank you for providing excellent service to Medicaid recipients across the Commonwealth of Kentucky.



Sincerely,

*Harris Taylor, CPhT*

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Kentucky Medicaid Fee-for-Service Pharmacy Program's Contact Information		
<b>Clinical Support Center</b>	1-800-477-3071 Sunday – Saturday 24 hours a day	Please contact the Clinical Support Center to request a PA or to check the status of a request. <b>NOTE: The only drugs that are now required to be submitted via fax are Brand Medically Necessary, Buprenorphine products, Synagis<sup>®</sup>, and Zyvox<sup>®</sup>.</b>
<b>Pharmacy Support Center</b>	1-800-432-7005 Sunday – Saturday 24 hours a day	Please contact the Pharmacy Support Center when claims assistance is required. Timely filing, lock-in, and early refill (ER) overrides can be obtained through this call center.
<b>Provider Services</b>	1-877-838-5085 Monday – Friday 8:00 am – 4:30 pm	Please contact Provider Services if you have questions about enrollment or when updating your license or bank information.
<b>Member Services</b>	1-800-635-2570 Monday – Friday 8:00 am – 5:00 pm	Please contact Member Services if you are a member or if you as the provider have questions regarding the member's benefits or eligibility coverage dates.