



Fee-for-Service Pharmacy Provider Notice #212
****Non-Rebate Eligible Products****

August 1, 2016

Dear Kentucky Medicaid Provider:

The Department for Medicaid Services, in conjunction with Magellan Rx Management, has recently become aware of a pharmacy point-of-sale issue related to the erroneous reimbursement for non-rebate eligible products dispensed to Medicaid recipients throughout the Commonwealth of Kentucky. Pursuant to Section 1927 of the Social Security Act, as administered by the Centers for Medicare and Medicaid Services, Medicaid programs are required to adhere to the regulations set forth concerning the reimbursement for covered outpatient drugs.

As of November 1, 2016, pharmacy providers will no longer receive reimbursement for **ANY** non-rebate eligible products, and will receive a claim denial message stating “70- drug not rebateable.” To assist providers affected by this change, a list of rebate eligible alternatives, specific to the drug category in question, can be provided upon request.

We sincerely apologize for any inconvenience and impact this change may have on your practice and the Medicaid recipients you serve. Please contact **Magellan Rx Management** at kyproviders@magellanhealth.com for any additional information or questions you may have regarding this notice.

Sincerely,

Harris Taylor, CPhT

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 Provider Relations Manager
kyproviders@magellanhealth.com

Kentucky Medicaid Fee-for-Service Pharmacy Program’s Contact Information		
Clinical Support Center	1-800-477-3071	Please contact the Clinical Support Center to request a



Kentucky Medicaid Fee-for-Service Pharmacy Program's Contact Information		
	Sunday – Saturday 24 hours a day	PA or to check the status of a request. NOTE: The only drugs that are now required to be submitted via fax are Brand Medically Necessary, Buprenorphine products, Synagis[®], and Zyvox[®].
Pharmacy Support Center	1-800-432-7005 Sunday – Saturday 24 hours a day	Please contact the Pharmacy Support Center when claims assistance is required. Timely filing, lock-in, and early refill (ER) overrides can be obtained through this call center.
Provider Services	1-877-838-5085 Monday – Friday 8:00 am – 4:30 pm	Please contact Provider Services if you have questions about enrollment or when updating your license or bank information.
Member Services	1-800-635-2570 Monday – Friday 8:00 am – 5:00 pm	Please contact Member Services if you are a member or if you as the provider have questions regarding the member's benefits or eligibility coverage dates.