

Fee-For-Service Pharmacy Provider Notice #184 – Cost-Sharing Update

July 14, 2014

Dear Kentucky Medicaid Provider:

Copay Changes for Foster Children:

The Department for Medicaid Services has made the following changes to 907 KAR 1:604 Recipient Cost-Sharing. Effective July 7, 2014, 907 KAR 1:604 was amended to exempt children under foster care from paying the eight (\$8.00) dollar copayment for non-preferred brand name prescription drugs. Children in foster care and individuals to whom adoption or foster care assistance is made available under Title IV, Part E (42 U.S.C. 670 to 67B), without regard to age.

Reporting of Diagnosis Codes:

Utilizing incorrect diagnosis codes, such as ICD-9/10 codes, on medical or pharmacy claims is a risk with serious implications. When incorrect diagnosis codes are captured in the electronic medical record, inappropriate medical treatment may be rendered, and healthcare providers could be charged with malpractice, practicing medicine without a license, slander or insurance fraud. Therefore, the Department for Medicaid Services encourages all healthcare providers to **use extreme caution** by ensuring correct diagnosis information is recorded in medical records and by obtaining correct diagnosis information from the prescriber when necessary for claims submission.

New Web Portal:

The Kentucky Medicaid Fee-For-Service Pharmacy program introduced a new web portal June 30, 2014. Features like **Drug Look-up, Claims Submission, Member Eligibility** and **Claims History** are available. Please visit the web portal at <http://Kentucky.magellanmedicaid.com>



Sincerely,
 Michael Price
 Provider Relations Manager
 mprice@magellanhealth.com

Kentucky Medicaid Fee-For-Service Pharmacy Program's Contact Information		
Clinical Support Center	(800) 477-3071 Sunday – Saturday 24 hours a day	Please contact the Clinical Support Center to request a prior authorization (PA) or to check the status of a request. NOTE: The only drugs that are now required to be submitted via fax are Brand Medically Necessary, Buprenorphine Products, Synagis[®], and Zyvox[®].
Pharmacy Support Center	(800) 432-7005 Sunday – Saturday 24 hours a day	Please contact the Pharmacy Support Center when claims assistance is required. Timely filing, lock-in, and early refill (ER) overrides can be obtained through this call center.
Provider Services	(877) 838 – 5085 Monday – Friday 8:00 am – 4:30 pm	Please contact Provider Services if you have questions about enrollment or when updating your license or bank information.
Member Services	(800) 635 – 2570	Please contact Member Services if you are a member or if you as the provider have questions regarding the member's benefits or eligibility coverage dates.