



January 29, 2009

Subject: National Provider Identifier (NPI) – Final Implementation Phase

Dear Kentucky Medicaid Provider:

For the past several months, Kentucky Medicaid has been requiring incoming prescription claims to include the prescriber NPI number. On 12/10/2008, First Health Services began denying incoming claims containing prescriber NPI numbers that were not registered with Kentucky Medicaid. To ease the impact on patients and pharmacies, Kentucky Medicaid has allowed pharmacies to transmit their own pharmacy NPI number in the prescriber field in cases where the prescriber was unidentifiable or had not yet been added to the Kentucky prescriber file.

Beginning **02/19/09**, this process will be discontinued. The new procedure for handling NPI related rejected claims (NCPDP 56: non-matched prescriber id) is outlined below.

Providers may override prescriber NPI requirements by entering LEVEL OF SERVICE (NCPDP Field #418-DI) = "3" AND entering PRIOR AUTHORIZATION TYPE (NCPDP Field #461-EU) ="2" under the following guidelines:

- The pharmacy must verify that the initial prescriber NPI submitted is correct (organization, group and facility NPIs will not be accepted)
- There must be a denied claim for NCPDP 56
- The override will allow up to a 14 day supply except where the package must be dispensed intact.

The 14 day supply will allow time for submission of prescriber information to Kentucky Medicaid on the *Prescribing Provider Form* (which is included with this notice or may be found on-line at <https://kentucky.fhsc.com/pharmacy/default.asp>).

The form may be submitted via fax to the number on the form by prescriber OR pharmacy (if pharmacy has all required information available) and the prescriber NPI will then be validated and added to the Kentucky Prescriber File.

Once the prescriber's NPI is on file with Kentucky Medicaid, the pharmacy will then be able to reverse, re-bill and dispense the remaining quantity using the original prescriber NPI. This process should take no longer than five business days.

Override Specifics:

- Co-pays will not be charged on second submission if claim uses same Rx number and same product NDC number
- There will be only one override allowed per Rx number and NDC number
- Overrides for OTCs will not be allowed
- Subsequent claim submission for remaining quantity will NOT count toward script limits

If you have any questions, please call First Health Technical Call Center at: 800-432-7005