

Kentucky Medicaid

NCPDP D.0 Frequently Asked Questions (FAQs)

Q. When will claims be processed using NCPDP D.0?

A. On January 1, 2012.

Q. How do I know what I need to do and when to move to D.0?

A. Be certain that you are in communication with your POS software vendor regarding D.0 changes. You can also reference periodic D.0 provider notices posted at <https://kentucky.magellanmedicaid.com/asp/Ddot0main.asp>. Additionally, you can sign up to receive periodic D.0 provider notices from Kentucky Medicaid by completing the email or fax registration at <https://kentucky.magellanmedicaid.com/Providers/ProviderInfoRequest.asp>.

Q. What transaction types will be supported in D.0?

A. Only transaction types currently being used by Kentucky Medicaid under the NCPDP 5.1 Standards will be supported in D.0.

Q. What type of change(s) will be made with D.0?

A. There are new field additions and some fields will no longer be used. In addition there will be changes to the field lengths including field usage rule changes.

Q. Where can I find details of all of the changes being made for D.0

A. All field changes will be detailed in the updated Payer Specs that are tentatively scheduled to be posted on May 16, 2011 at <https://kentucky.magellanmedicaid.com/default.asp>.

Q. How do I know that my POS software vendor is working with Kentucky Department for Medicaid Services (DMS) to coordinate and test D.0 changes?

A. Magellan Medicaid Administration, the pharmacy benefits vendor for the Kentucky Department for Medicaid Services, will be in contact with current POS software vendors to coordinate and test D.0 changes. You can contact your POS software vendor to confirm that they are working with the Magellan Medicaid Administration.

Q. Where can I find the billing changes being made with D.0?

A. D.0 billing changes are being documented in the revised Billing Manual that is scheduled to be posted on June 15, 2011 at <https://kentucky.magellanmedicaid.com/default.asp>.

Q. What do I need to know about 835 Remittance Advice changes being made during D.0?

A. You will need to complete a new 835 Trading Partner Agreement. The new agreement form will be posted on June 1, 2011 at <https://kentucky.magellanmedicaid.com/default.asp>. Submission information will be included in the provider notification for the 835 Trading Partner Agreement.

Q. Where can I find information relating to NCPDP D.0?

A. Please refer to the Department for Medicaid Services website at <http://chfs.ky.gov/dms/Pharmacy.htm> or the Magellan Medicaid Administration website at <https://kentucky.magellanmedicaid.com/asp/Ddot0main.asp>.

Q. Will there be changes to the Universal Claim Form (UCF)?

A. Yes, there are changes on the UCF. Additional information will be forth coming in June 2011 when the revised provider billing manual is made available.

Q. When can I order the new forms?

A. Please check with your current vendor for availability.

Q. When can I start using the new UCF?

A. On January 1, 2012.

Q. If I have questions, who do I direct them to?

A. You might consider first checking with your POS software vendor regarding D.0 specifics. However, feel free to email any D.0 inquiries to kyproviders@magellanhealth.com.